Brigadoon Boutique Guesthouse — Swakopmund

RATES **incl. breakfast**	**Rate in N$** **Season:** **01.03.2027 - 29.02.2028**
Room - per person sharing	1900,00
Room - single use	2500,00
0 - 3 years sharing with full paying adults*	free
4 - 12 years sharing with 1-2 full paying adults*	1450,00
13 years and older sharing with 2 full paying adults*	1900,00

ACCOMMODATION NOTES
*Family Room: A max. of 2 children 12 years and younger or 2 adults can share with 2 adults.
The quoted rates are per person per night and include 15% VAT and 2% Bed Levy.

Terms & Conditions

RESERVATION

All reservations should be confirmed in writing.

- Provisional reservations will be held for 14 days from the date of receiving the provisional booking confirmation.
- Provisional bookings arriving within 28 days will only be held for 72 hours.
- Provisional bookings arriving within 14 days will only be held for 48 hours.
- All provisional bookings may automatically be released if no confirmation or written request for an extension has been received within the time or on the date of expiry of provisional booking.

CANCELLATION POLICY FOR INDIVIDUAL RESERVATIONS (FIT) 1 - 6 PEOPLE

A 10% non-refundable deposit (commitment) is required to secure a confirmed booking.

- Cancellation from time of confirmation till 29 days before arrival: 10% of total
- Cancellation within 4 weeks (28 days inclusive) before arrival: 25% of total
- Cancellation 3 weeks (21 days inclusive) before arrival: 50% of total
- Cancellation 2 weeks (14 days inclusive) before arrival: 75% of total
- Less than 1 week (7 days inclusive) before arrival: 90% of total
- No show or less than 24hrs: 100% of total booking

CANCELLATION POLICY FOR GROUPS WITH 7 PEOPLE AND MORE:

- Cancellation 56 – 29 days before arrival: 10% of total
- Cancellation within 4 weeks (28 days inclusive) before arrival: 25% of total
- Cancellation 3 weeks (21 days inclusive) before arrival: 50% of total
- Cancellation 2 weeks (14 days inclusive) before arrival: 75% of total
- Less than 1 week (7 days inclusive) before arrival: 90% of total
- No show or less than 24hrs: 100% of total booking

We do reserve the right to contact you should we require the rooms of the contingent blocked for a confirmed booking request and would request you release any unconfirmed rooms within one working day.

Confirmed reservations made and cancelled within the cancellation period will be charged according to the cancellation policy.

Should you cancel a booking we will acknowledge it in writing. Please ensure that your cancellation has been processed and that you have received written confirmation that it is cancelled.

PAYMENT

All individual bookings are provisional until the requested 10% deposit is received.

Payment on confirmed bookings can be done by EFT or a Payment Link can be sent within 48 hours of making the reservation.

Outstanding balances must be submitted per EFT latest 30 days prior to arrival or a payment link can be provided at 45–60 days prior to check-in.You will be required to present your card on check-in for verification of filed credentials.

BLOCK BOOKINGS

A limited number of block bookings will be considered on special requests, however the following terms and conditions apply:

- Provisional rooming list and room allocation to be supplied 180 days prior to arrival
- Preliminary rooming list and room allocation to be supplied 90 days prior to arrival
- Final numbers and room lists must be supplied 60 days prior to arrival – from 56 days (8 weeks) prior to arrival this cancellation policy will apply
- The best policy for both parties involved is to keep Ondili Lodges updated at all times to avoid unnecessary follow-ups and room release requests

CHILDREN'S POLICY

Adults accompanied by children take full responsibility for the conduct and safety of their children. Children under the age of 12 might not be allowed to take part in all activities offered.

CHECK IN / OUT TIMES

Check-in at 14h00 and check-out at 10h00. These times can be flexible with prior arrangement.

TRANSFERS

Airport transfers from Ondili airstrips are complimentary, while transfers from non-Ondili airstrips are available on request at an additional charge.

Kindly note that the above rates are subject to change in the event of the devaluation of the Namibian Dollar/South African Rand and/or an increase in government taxes and levies where applicable.

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Terms & Conditions

ACTIVITIES & WILDLIFE DISCLAIMER

Ondili Lodges operate in natural environments where wildlife moves freely. Animals are unpredictable, and sightings cannot be guaranteed.

All activities, including game drives, guided walks, horse riding, and excursions, are undertaken at the guest's own risk. Participation is voluntary and subject to guest fitness and safety considerations.

GENERAL INDEMNITY

Guests enter and make use of Ondili Lodges and its facilities entirely at their own risk.

Ondili Lodges, its employees, and representatives shall not be held liable for any loss, damage, injury, or death arising from any cause whatsoever.

MEDICAL & TRAVEL INSURANCE

Guests are strongly advised to obtain comprehensive travel and medical insurance, including emergency evacuation cover.

Ondili Lodges shall not be responsible for any medical or related costs incurred during a guest's stay.

ROAD & TRAVEL DISCLAIMER

Travel in Namibia may involve long distances and gravel roads. Ondili Lodges cannot be held responsible for delays, road conditions, or incidents involving third-party transfers or self-drive travel.

LIMITATION OF LIABILITY

To the fullest extent permitted by law, Ondili Lodges shall not be liable for any indirect, incidental, or consequential damages arising from a guest's stay or participation in activities.

EXCEPTIONAL CIRCUMSTANCES

Ondili Lodges reserves the right, at its sole discretion, to consider amendments or cancellations without penalty in cases of force majeure, including but not limited to flight disruptions, medical emergencies, or other unforeseen circumstances.

RATE ACCURACY

Whilst every effort has been made to ensure the accuracy of the information published, Ondili Lodge Management reserves the right to correct any errors or omissions, including typographical, administrative or calculation errors, without prior notice.